



LESSON PLAN

01

Importance of video calls

Selecting mode of communication

Prepping for the call

Body Language to avoid

Being Communicative

Bit about Voice

Engaging Colleagues

Interacting with teams

9

Final Wrap up

MASTER YOUR FIRST IMPRESSIONS

Level One | 1.5 hours | Self Paced

ABOUT COURSE

First impressions can make you do wonders! In This course you will get a lot of different techniques and case studies that can help you to build a good first impression, help you read, and influence people. To build a strong relationship in business, with peers or family, also deal with stereotypes and criticism.

OBJECTIVES

- ✓ Being able to make great first impressions
- ✓ Quizzes and activities for practice
- ✓ Certificate of completion
- ✓ Downloadable Resources
- ✓ Lifetime access

HOW YOU WILL BENEFIT



What are first impressions and why are they important?



Can these be tweaked?



What role do these play in a company's culture?

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